SEWP VI
ORDERING GUIDE

ARDALYST DEFENSE, LLC
SEWP VI Contract Holder | IT Mission-Based Services

Category C | 80TECH26D1207

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NASA SEWP VI
Solutions for Enterprise-Wide Procurement
Contract Holder

SEWP Overview

The NASA SEWP (Solutions for Enterprise-Wide Procurement) program provides the latest Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services for federal agencies and their approved contractors. While the original contract vehicle provided only technology products for NASA and all other agencies, SEWP has continually evolved over the past 30 years.

The SEWP contract vehicle represents federal government acquisition innovation. The program is self-funded through usage fees (0.34%) and provides federal agencies with acquisition support - more than 50,000 orders a year.

About Ardalyst Defense, LLC

Ardalyst Defense, LLC is a Service-Disabled Veteran-Owned Small Business (SDVOSB) with a Top Secret facility clearance. We provide cybersecurity, cloud engineering, and mission support services to federal civilian and DoD agencies. Our team includes former Navy cyber operators, among them members of the original "plank owner" team that stood up the Navy's Flank Speed initiative.

We have done this work in operational environments. We have supported Military Sealift Command's transition of its network operations centers to IL4/IL5 and IL6 cloud environments, the Navy's SHARKCAGE Defensive Cyber Operations program, and PEO Digital initiatives in enterprise cloud, data protection, and Zero Trust implementation. That work included cloud migration planning, Azure architecture and engineering, cybersecurity compliance, and enterprise tenant governance for globally distributed organizations.

Under SEWP VI Category C, Ardalyst Defense provides mission-level cybersecurity and cloud services. We start by understanding your mission and defining the actual problem then we design around what needs protecting. Each task order has a dedicated program manager who is your point of contact from quote through delivery.

Ardalyst Defense, LLC

Main Office Address

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SEWP VI Program Support

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SEWP Helpline
help@sewp.nasa.gov
301-286-1478
SEWP PMO Hours:
M-F, 7:30 AM – 6 PM (ET)
www.sewp.nasa.gov

Core Capabilities

- Cloud Engineering and Modernization
- Cybersecurity and Zero Trust Architecture
- Microsoft Azure and 365 Solutions
- Artificial Intelligence and Data Protection
- Systems Engineering and Integration
- Enterprise IT Operations and Sustainment
- Network Architecture and Modernization
- Program Management and Mission Support Services

Contract Details

Contract Holder: Ardalyst Defense, LLC
Contract Number: 80TECH26D1207
Category: C – IT Mission-Based Services
Contract Type: GWAC
Period of Performance: Nov 1, 2026 – Oct 31, 2026
SEWP Surcharge: 0.34%
Designation: SDVOSB
Facility Clearance: Top Secret
UEI: SCFZF21F6NM8
CAGE Code: 805L1
Primary NAICS: 541512
Additional NAICS Codes: 541511, 541519, 541611

Fair Opportunity

FAR 16.505(b) (1) provides that each contractor shall be given fair opportunity to be considered for each order exceeding $10,000 and issued under multiple award contracts. It states that the method of obtaining fair opportunity is at the discretion of the Contracting Officer (CO) and that the CO must document the rationale for placement and price of each order. Using the SEWP online Quote Request Tool is the recommended method to assist in this activity and to augment the required decision documentation. The SEWP Quote Request Tool (QRT) will automatically include the Contract Holders within a selected Group or based on a suggested source.

What is in Scope?

The SEWP program is designed to provide a broad suite of Information Technology, Communication and Audio Visual (ITC/AV) solutions and services. Technology is ever evolving, and for that reason, SEWP's processes enable Contract Holders to add new commercial technology and IT services to their contract daily, as requested by customers. The focus of SEWP is on the full suite of technology offerings that simplify Governmental access and Industry offerings across the entire ITC/AV solutions and services landscape. SEWP is composed of three (3) scope categories detailed below. If you would like SEWP to determine if your requirement is within scope of the SEWP VI contract, please send an overview and/or bill of materials (BOM) to help@sewp.nasa.gov and we will quickly review and provide feedback.

The SEWP contracts were awarded according to scope category. The three categories are:

- Category A - ITC/AV (Information Technology, Communication and Audio-Visual) Solutions
- Category B - Enterprise-Wide ITC/AV Service Solutions
- Category C - Mission-Based ITC/AV Service Solutions

Category A ITC/AV Solutions	**Category B** Enterprise-wide IT/AV Service Solutions	**Category C** IT/AV Mission-Based Services (Ardalyst Defense)

Obtaining a Quote

Ardalyst Defense holds NASA SEWP VI Category C, ITC/AV Mission-Based Service Solutions. Category C covers mission-level and program-level ITC/AV services. Product-only orders are not in scope, and Ardalyst Defense does not quote them. Category C has a threshold restriction of $2 million per order (inclusive of options) during the first

year of contract performance and $10 million per order during the second year. These restrictions are subject to removal beginning in the third year of contract performance.

Requirements for agency-wide, enterprise-level solutions fall under Category B.

How to request a quote

Please submit requirements through the NASA SEWP Quote Request Tool (QRT). Include:

- Agency, issuing agency and ordering agency (if different), and contact information for the requester and the contracting officer
- Statement of work or performance work statement
- Period of performance
- Place of performance (government or contractor site; CONUS or OCONUS)
- Contract type (firm fixed price, time and materials, labor hour, etc.)
- Any set-aside designation
- Labor categories or key personnel requirements, if any
- Security requirements, including facility and personnel clearance levels, and whether the work is classified
- Quote due date and required quote validity period
- Funding or acquisition constraints

Classified requirements

For classified requirements, issue a notice RFQ through the QRT that does not contain classified details, and provide the requirements to Ardalyst Defense through your agency's secure channel. Ardalyst Defense holds a Top Secret facility clearance.

If you have questions before you request a quote, please contact Chris Patti at (757)-932-7194 or cpatti@ardalyst.com.

Ordering Process

The internal ordering process of each agency varies. The process and accompanying forms for purchase requests (PRs) and delivery orders (DOs) issued against a SEWP contract are determined by the issuing agency, not the NASA SEWP Program Management Office (PMO). The typical process is for an end-user to determine a requirement and generate a PR. The PR, along with any necessary funding information, is sent to the agency's procurement office, which results in the issuance of a DO. Any valid federal agency DO form and the associated DO number may be used.

The NASA SEWP PMO does not issue DOs. They must be issued through the issuing agency's procurement office. The SEWP PMO reviews, processes, and tracks issued DOs and forwards them to the contract holder.

Some agencies have specific requirements for issuing IT DOs. It is the responsibility of the issuing agency's contracting officer to be aware of agency-specific policies on issuing orders through an existing contract vehicle or GWAC. SEWP contracts do not require issuing agencies to use other intermediary procurement offices, except as directed by their own internal policies.

Submitting the order

Orders and order modifications should be submitted to the SEWP PMO at sewporders@sewp.nasa.gov. Please reference the RFQ number and the Ardalyst Defense quote the order is based on. The order total must match the quote.

Ardalyst Defense cannot begin work until the SEWP PMO has processed the order and assigned a SEWP Control Number (SCN). Once the SCN is assigned, the PMO forwards the order to us.

Information to include on the order

- Date of order
- Name, phone number, and email address of the authorized ordering official (contracting officer)
- Issuing agency, and ordering agency if different
- Order number
- Contract holder name: Ardalyst Defense, LLC
- Appropriation and accounting data
- Billing and invoice address
- Place of performance
- SEWP CLINs and descriptions of the services to be delivered
- Total order amount
- Any additional agreed terms and conditions or statement of work
- Period of performance

Order modifications

If modifications are made to any order, they must be routed through the SEWP PMO.

If you have questions about an order, please contact Chris Patti at (757)-932-7194 or cpatti@ardalyst.com.

Installation, Warranty, and Software Support

Ardalyst Defense holds a Category C contract and provides services only. Hardware and software are not sold under this contract, so installation, basic warranty, extended warranty, and software support do not apply to orders placed with us.

Post-Delivery Support

For services, post-delivery issues are addressed as follows:

Acceptance. Services and deliverables are accepted according to the terms of the delivery order. Ardalyst Defense will confirm with the ordering agency's contracting officer or designated representative the method and format for reviewing and submitting deliverables and will follow the inspection and acceptance procedures stated in the order.

Support during performance. Ardalyst Defense's SEWP Program Manager Chris Patti is the point of contact for questions during the period of performance.

Order Issue Resolution and Troubleshooting

Ardalyst Defense is committed to resolving order-related issues quickly. If a customer experiences a problem with an order, the following process should be followed:

Step 1: Gather Order Information

Please have the following information available:

- SEWP Delivery Order Number
- Agency Name
- Product or Service Description
- Date of Order
- Description of the Issue

Step 2: Contact Ardalyst Defense

Contact Chris Patti at (757)-932-7194 or cpatti@ardalyst.com. Ardalyst Defense will acknowledge the issue promptly, work with the agency to understand it, and correct the work as required by the delivery order.

Step 3: Issue Review and Resolution

Ardalyst Defense will:

- Review the order and associated documentation,
- Coordinate with manufacturers, distributors, and logistics providers as necessary,
- Provide status updates to the customer, and
- Develop and implement corrective actions.

Step 4: Escalation

Escalations should be referred to Dan Oldham, president of Ardalyst Defense, at 443-256-9601 or doldham@ardalyst.com.

If an issue cannot be resolved through normal support channels, the matter may be escalated to the SEWP hotline at 301-286-1478 or help@sewp.nasa.gov.

Ardalyst Defense strives to provide timely communication and resolution for all customer concerns and remains committed to delivering exceptional service throughout the ordering, delivery, and support lifecycle.